

# 21C MUSEUMS



## What do you love about Collector Systems?

There are so many things to love. Collector Systems has a much more robust functionality than any other database or program I've found. The interface is intuitive and customizable. The system's pre-set fields and modules capture and organize information on a granular level. Plus, the option to create custom fields and reports delivers a CMS that is perfectly tailored to our needs.

Our institution travels a large number of exhibitions. When searching for a new CMS we were specifically looking for something web-based, as this format would allow us the most flexibility with regard to access. While many other collections management systems are only now transitioning to web or cloud-based platforms to catch up with the trend, Collector Systems was born web-based and is far beyond the curve in developing and expanding its features to provide full functionality via mobile access.

## How has Collector Systems helped you / your institution?

Collector Systems has unlocked whole new level of streamlined efficiency for us. It is a tool that is equal parts collections database and workflow management. Certain facets of the system pertain more to collections care, some are utilized more by our exhibition production team, while others are more useful to our curatorial staff, but all tools and information are integrated in a centralized, cloud-based portal for use across our entire museum department.

## What would be one reason you might recommend Collector Systems to others?

The client support alone is reason enough to recommend CS to anyone. The CS team is responsive, attentive, and an overall delight to work with. Throughout the migration process, the CS team has been integral in thinking through how best to transition from our old system to CS- in terms of timeline, sequencing, and field mapping- with minimal interruption to our operations. They are eager to learn about our institution's processes and operations in order to determine how to adapt the system to our needs, rather than our institution having to adapt to the existing structure of the system.

# RENNIE COLLECTION



What do you love about Collector Systems?

My overall experience with CS is hugely positive. I really like the interface for its user-friendly accessibility and ergonomics while being a complete and advanced features database as well. It has an intuitive workflow which covers most of my day to day operations in an effortless way. If something does not work or can be improved, the CS support team is always friendly, informative and responsive.

How has Collector Systems helped you / your institution?

As soon as I started my position as Registrar, I got introduced to CS. I was so happy to see such a robust art database and I knew that I would spend a lot of hours using it. It took me a few weeks to get up to speed. Two years later, I have the impression that I have not yet explored it fully. The list of features is endless with new ones being added regularly. Leveraging the full potential of CS has improved our efficiency, workflow and the quality of our documentation!

What would be one reason you might recommend Collector Systems to others?

This robust database software will guide you and your organization to the next level!

# SOUTH STREET SEAPORT MUSEUM



What do you love about Collector Systems?

Collector Systems highly improve the way my department and myself think of workflow and productivity. It's clean and elegant, secure and manageable. I also like that it includes national and international standards such as Nomenclature, ULAN, and Spectrum. I have different accounts based on roles and responsibilities, and if you create a good set of guidelines, in a week, any of my graduate interns become independent and fascinated by working on it. Lastly, its security and the cloud-based system it is so important in today's world, and all for \$85/username entry.

How has Collector Systems helped you / your institution?

Collector Systems improved the level of documentation and cataloging of my Museum at an exponential level that is hard to quantify.

The fact that it's so clean and elegant, easy to use, and has so many features, allowed me and my team to create and update our cataloging guidelines, and most importantly clean effectively our database entries. Objects, loans, shipments, contacts, exhibitions and publications are intersecting in such a useful and wonderful way that allow my team to be way more productive than before switching databases. Last, but not least, creating groups and reports allow the collection team to be fast and dynamic in answering queries from other museum's departments, press, board members, donors, etc.

What would be one reason you might recommend Collector Systems to others?

Finding one reason to recommend Collector Systems to others is hard; there are too many reasons! Maybe I would highlight the effective, timely and qualified support, because it might seem not as important as other topics, but the fact I know there is always a person dedicated to my account assisting me 24/7, and brainstorming with me ways to make our database better is an incredible resource.